

SAFETY, HEALTH, ENVIRONMENT & QUALITY POLICY - 2020

M&M Skip Hire Ltd T/A M&M Waste Solutions is a medium-sized company providing skip hire and waste management solutions in the Oxfordshire area. Servicing industry, local authorities and the general public with a comprehensive transport fleet supported by our own Waste Transfer Station and Materials Recycling Facility.

We will conduct all our operations in a safe manner which protects and conserves the environment on local, regional and potentially global scales whilst providing quality services to our customers.

We will ensure that ISO 9001, ISO 14001 & OHSAS 18001 standards are maintained at all times.

This Safety, Health, Environment and Quality (SHEQ) policy sets out clearly M&M Waste Solutions' commitment to:

- Instil a culture of safety throughout our business.
- Ensure that all employees have the appropriate training and competence to carry out their roles and duties.
- Carry out our business without putting employees', contractors', or our visitors' health and safety at risk by providing suitable and sufficient information, instruction, training, supervision and monitoring to enable staff to comply with this policy.
- Provide analysis of all reported incidents and work-related Health and Safety matters, take appropriate action to prevent harm or injury to staff, our neighbours and the public and to initiate appropriate incident reduction initiatives to continually reduce our incident rates.
- Identify the potential environmental impacts of our work activities and to ensure that we protect our environment by implementing clear policies, management systems and training which are monitored, measured and reviewed regularly to ensure that they remain effective at all times.
- Maintain compliance with all legislative requirements, specifically our planning and permit documentation. This is supported by the Company's Environmental Management System (EMS).
- Provide excellent management services and solutions in conformance with our customer and stakeholder requirements and strive to exceed their expectations.
- Provide appropriate policies to ensure that only competent contractors and suppliers are engaged by M&M Waste Solutions to ensure that our standards and services are maintained at the highest level to continually improve in OH&S Management and OH&S performance.
- Promote a culture that strives for continual improvement and seeks to do things right first time every time.
- Maintain registration with the Fleet Operator Recognition Scheme (FORS) and manage systems, policies and practices to ensure ongoing compliance.

Strategy and objectives shall be set annually to measure our progress of continuous improvement in meeting our commitments and we will ensure the availability of information and of necessary resources to achieve them.

Central to this policy is M&M Waste Solutions' commitment to comply with all relevant Health & Safety and Environment legislation and codes of practice that apply to our business and the industry that we work in.

The M&M Waste Solutions objectives for 2020 are:

Health & Safety Objectives

1. Achieve 10% reduction in reported accidents from 2019 within the business.
2. Reduce by 20% NMR raised against M&M Drivers involved for all categories based on the prior year data.
3. Encourage all staff to engage in the NMR initiation. M&M drivers to achieve 30 NMRs for 2020, raising them in line with the procedure and training.
4. Achieve successful migration from OHSAS 18001 to ISO 45001.

Environment Objectives

1. Ensure that the EA subsistence charge scale does not exceed band C throughout 2020.
2. Ensure residual waste to landfill, as calculated on Environment Agency waste return data, does not exceed 5% of all exported tonnage from the MRF/WTS.

Quality Objectives

1. Quality of outgoing Refuse Derived Fuel (RDF) > 95%.
2. Quality of outgoing Paper & Cardboard bale material > 95%.
3. Quality of outgoing Ferrous & Non-ferrous material > 95%.
4. 10% reduction on customer property damage report from 2019.
5. No major NCRs recorded for ISO 9001, ISO 14001 and OHSAS 18001/ISO 45001.

This policy will be reviewed annually as a minimum requirement to ensure that it remains relevant and appropriate. In accordance with our management systems and the Safety, Health, Environment and Quality policy, our objectives and targets will be reviewed periodically at the Management Team meetings to ensure continual improvement.



Rob Fluckiger
Managing Director