

## **Skip/RoRo Hire – Terms & Conditions**

1. Skips must not be loaded above the top of the skip. Drivers may refuse to collect an overloaded skip if it is believed to be overweight or likely to be an unsafe load to transport. The driver may remove excess material if safe to do so in order to make the load safe. The hirer may be charged for a wasted journey.
2. The time allowed for unloading or loading a skip is 20 minutes. Any additional time on site may incur a charge if the driver is kept on site for longer than the allocated time.
3. The hirer is responsible for all waste placed in the skip as well as giving M&M Waste Solutions the correct description of waste for the Waste Transfer Note.
4. The hirer is responsible for ensuring that certain types of waste are kept apart from other waste and dealt with separately. These include asbestos, plasterboard, Waste Electrical and Electronic Equipment (WEEE), batteries, tyres, liquids, oils, paint tins, toxic waste, telegraph poles, railway sleepers, fire extinguishers, gas bottles, and fluorescent tubes. Please contact our Customer Service Team for advice and pricing of such waste streams.
5. Skips must not be re-positioned after delivery as this can increase the risk of damage to property when removing the skip.
6. Customers are prohibited from assisting the driver with the delivery, exchange or collection whilst they are operating the lifting equipment.
7. Where a skip is to be placed on the Highway (road, pathway, verge etc.), a permit will need to be in place. The hirer is responsible for the payment of the permit and any subsequent renewals and will need to provide a week's notice for M&M Waste Solutions to arrange the permit. The hirer is responsible for ensuring the lights are lit when daylight fades.
8. Road Permit requests: Once a request for a road permit has been submitted to the Licensing Team it is non-refundable.
9. Repositions & wasted journeys will be chargeable:
  - Repositions of skips and ROROS are POA (price on application)
  - Wasted journey charges: skips will be charged at 50% of the skip price and RoRos will be charged at 100% of the haulage price.
10. Then hirer is responsible for protection of property from potential damage. Despite every precaution damage to driveways may occur if the weight placed in a skip is greater than the driveway surface can withstand. M&M Waste Solutions is not responsible for damage caused to driveways by the weight in a skip.
11. M&M Waste Solutions does not accept responsibility for any damage as a result of us accessing private property at the hirer's request. It is the hirer's responsibility to ensure that driveways and services are suitably protected prior to delivery. We do not accept responsibility for damage to driveways, lawns, manhole covers etc.
12. In the unlikely event damage is caused by one of our drivers, please report this to our Customer Service Team within 48 hours of the incident.
13. The hirer is responsible for damage or loss including theft incurred to skips on hire. This includes puncture of skip/ro-ro walls or floors, caused by lifting or moving with plant or graffiti damage.
14. Strictly no fires. The hirer will be liable for any costs incurred as a result of a fire.
15. Where a handle is provided to open a lidded container, a charge of £50.00 plus VAT will be charged for any replacement or damaged handle.
16. Skips should be available for collection within 21 days of delivery. All containers on site for more than 21 days without an exchange or collection booked will incur a rental charge of £15.00 per day for skips and £25.00 per day for roros.